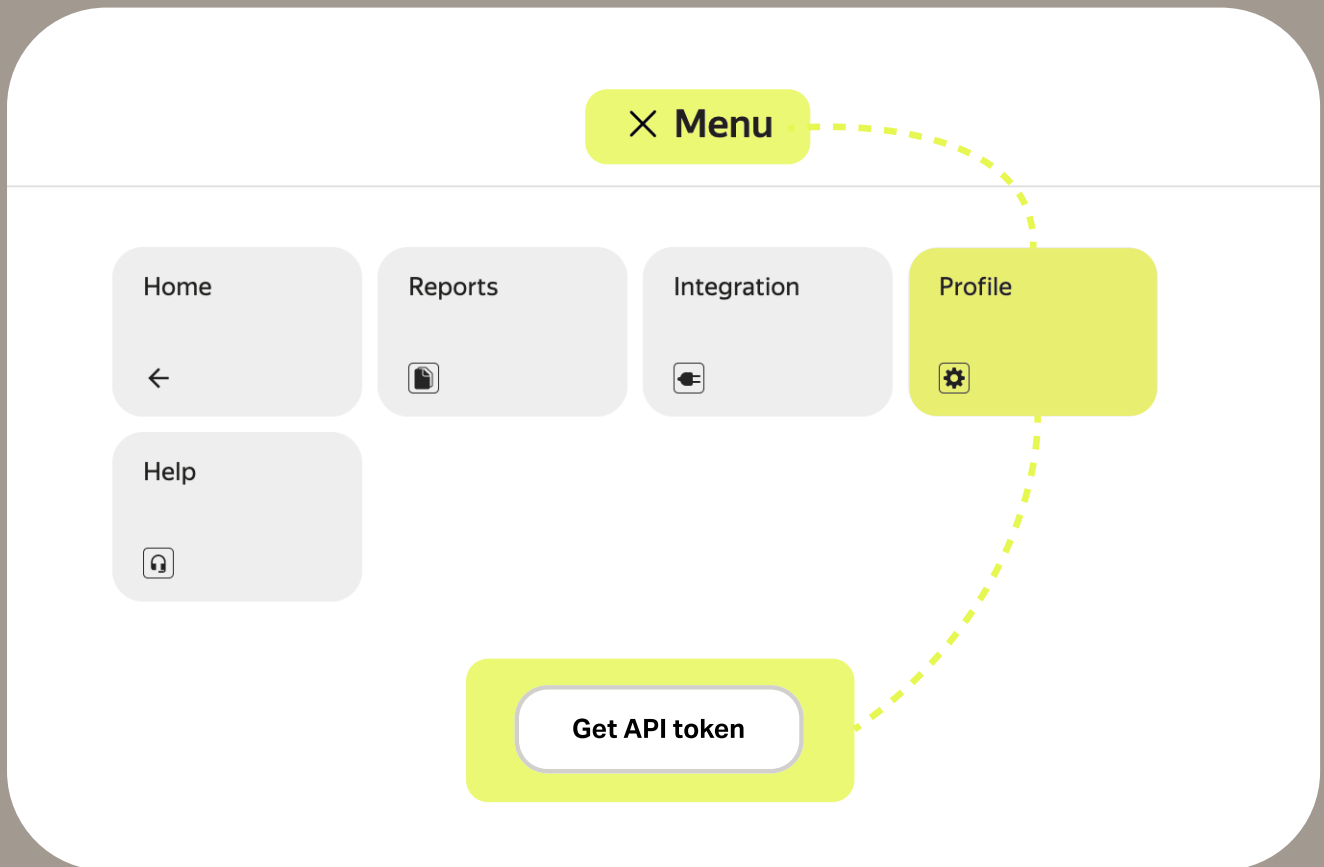


# EXPRESS DELIVERY GUIDE

Use the [Postman collection](#) to familiarize yourself with the examples from [our documentation](#)

***YANGO***

# GET API TOKEN



***YANGO***

# SCHEME

now

You created a claim  
and accepted it within 10 minutes

We' looking for couriers  
and offer them your order

Courier is headed to you  
Track order status via info method

Courier picked up the order  
and rides to the recipient

Packages were delivered  
(or returned to the warehouse)

later

***YANGO***

# RULES & HEADERS

## Headers



### **Content-Type: application/json**

We don't support XML and require UTF-8 encoding



### **Authorization: Bearer YOUR\_TOKEN**

Simply replace YOUR\_TOKEN with your token



### **Accept-Language: en**

You can also receive response in Hebrew if you pass he

## Rules



### **We work via PULL mechanism**

It means that we don't support callbacks or webhooks

# *YANGO*

# 1 / CREATE ORDER ↗

[Click to open documentation](#)

## Request

Pass data based on our Postman collection  
Don't forget to specify coordinates following  
this order: [longitude, latitude]

## Response

*id* field with your *claim\_id* will be returned  
You'll use *claim\_id* for further requests

***YANGO***

# 2/ CONFIRM ORDER ↗

[Click to open documentation](#)

## Request

Pass *claim\_id* you got creating order

## Response

The server will return code 200 if the order has been successfully confirmed

## Note!

The application must be confirmed within 10 minutes  
If you missed the timing, try creating your claim again

Verify claim confirmation using [/info](#)

The status must be «performer\_lookup»

# ***YANGO***

# 3/ TRACK ORDER ↗

[Click to open documentation](#)

## Request

Pass claim\_id you got creating order

## Response

You'll get order information including addresses, statuses, contacts and all parameters you sent to us

***YANGO***

# DELIVERY LIMITS



## **Correct units of measurement**

Sizes — in meters,  
weight — in kilograms,  
cost — in local currency, major



## **Dimensions do not exceed the permissible**

Max dimensions —  
0.5 m × 0.6 m × 1.0 m



## **Order weight is less than 20 kg**

This restriction applies to each point



## **Packages are signed**

This way it will be easier for the courier to understand  
who to give what parcel to

***YANGO***



# ADDITIONAL REQUESTS



Status history



Performer position



Get active claims



Get confirmation code



Get cancel state info



Cancel order

***YANGO***

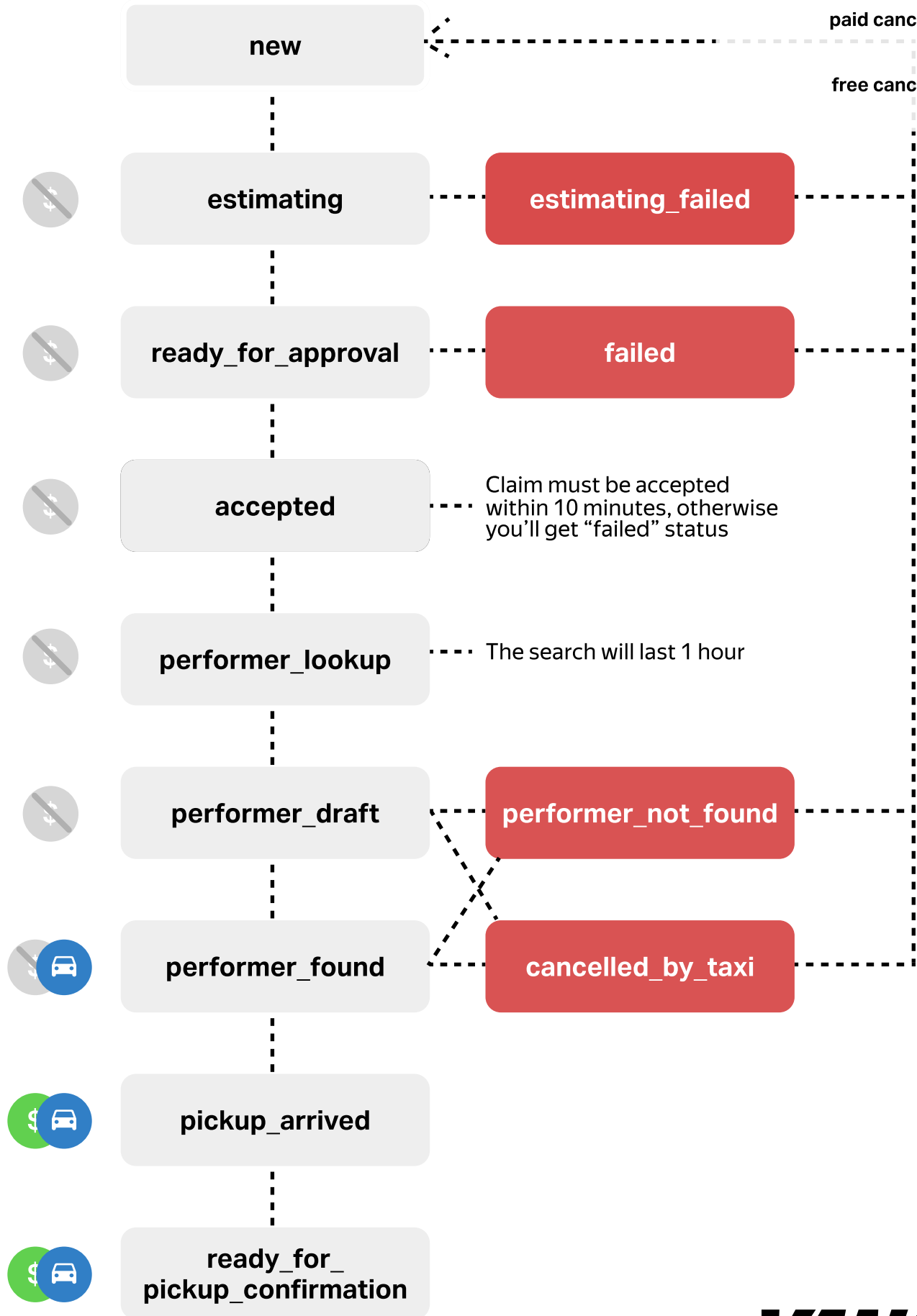
can be cancelled by performer



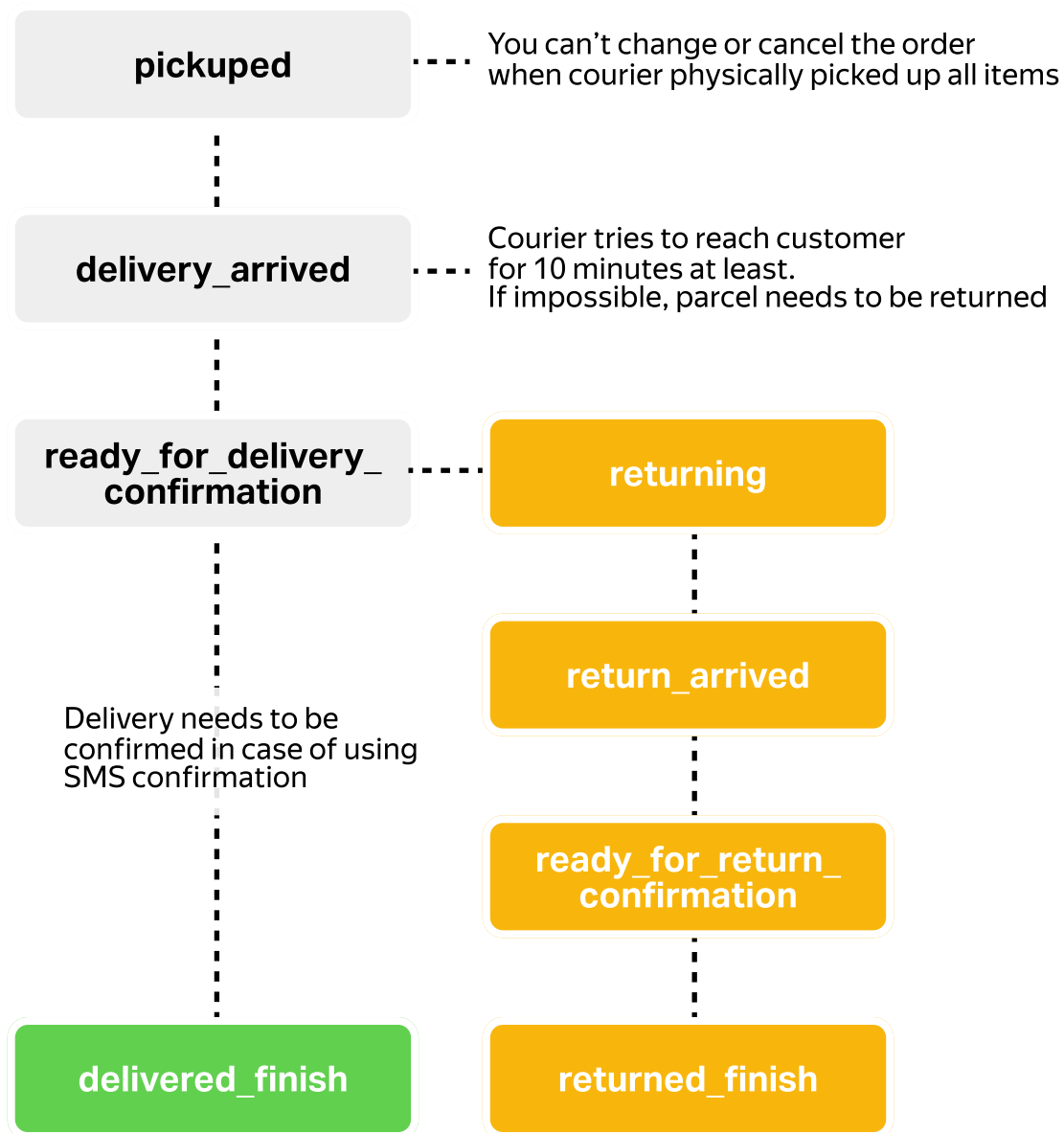
paid cancellation



free cancellation



**YANGO**



# COMMON ERRORS

**401**

unauthorized

**Wrong token**

Get correct token in your account

**500**

Internal server error

**Try again later**

or contact our support

**409**

inappropriate\_status

**Action unavailable**

Claim has been already confirmed or cancelled or you can't perform this action on a claim

**400**

Parse error

**Check your JSON for errors**

**400**

unknown\_zone

**Wrong coordinates**

Check the order: [longitude, latitude] and try to find your place on Yandex Maps

**400**

invalid\_destination\_point

**There's a point but no parcels for it**

**400**

invalid\_phone\_  
must\_start\_plus\_symbol

**Wrong phone format**

Check phone format. Example: +13022461037

**400**

invalid\_phone\_  
size\_incorrect

**Wrong phone size**

The size of your phone number must face your local requirements

**400**

required\_tariffs\_  
disabled\_for\_user

**Tariffs unavailable**

The test account has expired or the specified tariff is not yet added to your account

**400**

too\_many\_loaders

**The maximum number of loaders is 2**

**400**

delay\_too\_long

**The maximum number of days for "due" is 3**

***YANGO***

**CLICK TO  
OPEN  
COLLECTION ↗**

***YANGO***

Do you need  
more information?



[FAQ](#)



[business@yango.com](mailto:business@yango.com)

***YANGO***