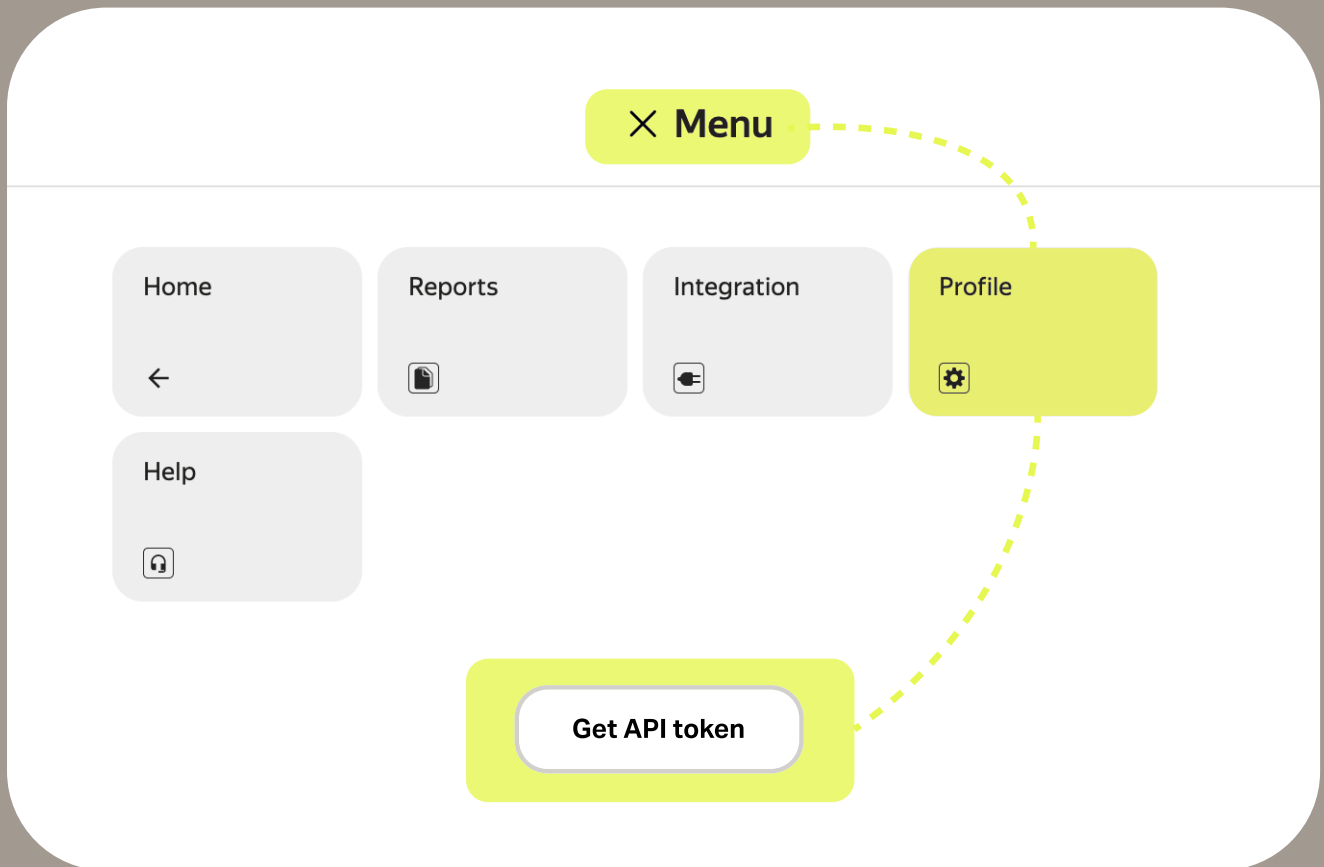


# SAME DAY DELIVERY GUIDE

Use the [Postman collection](#) to familiarize yourself with the examples from [our documentation](#)

***YANGO***

# GET API TOKEN



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# SCHEME

18:00

**Creating routes**  
and looking for performers

**Routes are created**  
Now you can get route\_id via info method

**Courier is headed to you**  
Track order status via info method

**Courier picked up the order**  
and rides to the recipient

**Delivery finished**

22:00

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# RULES & HEADERS

## Headers



### **Content-Type: application/json**

We don't support XML and require UTF-8 encoding



### **Authorization: Bearer YOUR\_TOKEN**

Simply replace YOUR\_TOKEN with your token



### **Accept-Language: en**

You can also receive response in English if you pass en

## Rules



### **We work via PULL mechanism**

It means that we don't support callbacks or webhooks

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# 1 / LIST OF SERVICES ↗

[Click here to open documentation](#)

## Request

Pass the array

[longitude, latitude] – the order is important!

## Response

Available intervals will be displayed in

*same\_day\_delivery.available\_intervals* array

in UTC+0 format

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# 2 / CREATE ORDER ↗

[Click to open documentation](#)

## Request

Pass `same_day_data.delivery_interval` array

Don't specify *client\_requirements*

Be sure to add dimensions and weight of your packages

## Response

*id* field with your *claim\_id* will be returned

You'll use *claim\_id* for further requests

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# 3/ CONFIRM ORDER ↗

[Click to open documentation](#)

## Request

Pass *claim\_id* you got creating order

## Response

The server will return code 200 if the order has been successfully confirmed

## Note!

The application must be confirmed within 10 minutes  
If you missed the timing, try creating your claim again

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# 4/ TRACK ORDER ↗

[Click to open documentation](#)

## Request

Pass `claim_id` you got creating order

## Response

Order information along with *same\_day\_data* array and *route\_id* will be returned

You'll start getting *route\_id* after the route is built on our side

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# DELIVERY LIMITS



## **Correct units of measurement**

Sizes — in meters,  
weight — in kilograms,  
cost — in local currency, major



## **Dimensions do not exceed the permissible**

Max dimensions —  
0.5 m × 0.5 m × 0.5 m



## **Order weight is less than 10 kg**

This restriction applies to each point



## **Packages are signed**

This way it will be easier for the courier to understand  
who to give what parcel to

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# ADDITIONAL REQUESTS



Status history



Performer position



Get active claims



Get confirmation code



Get cancel state info



Cancel order

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can be cancelled by performer



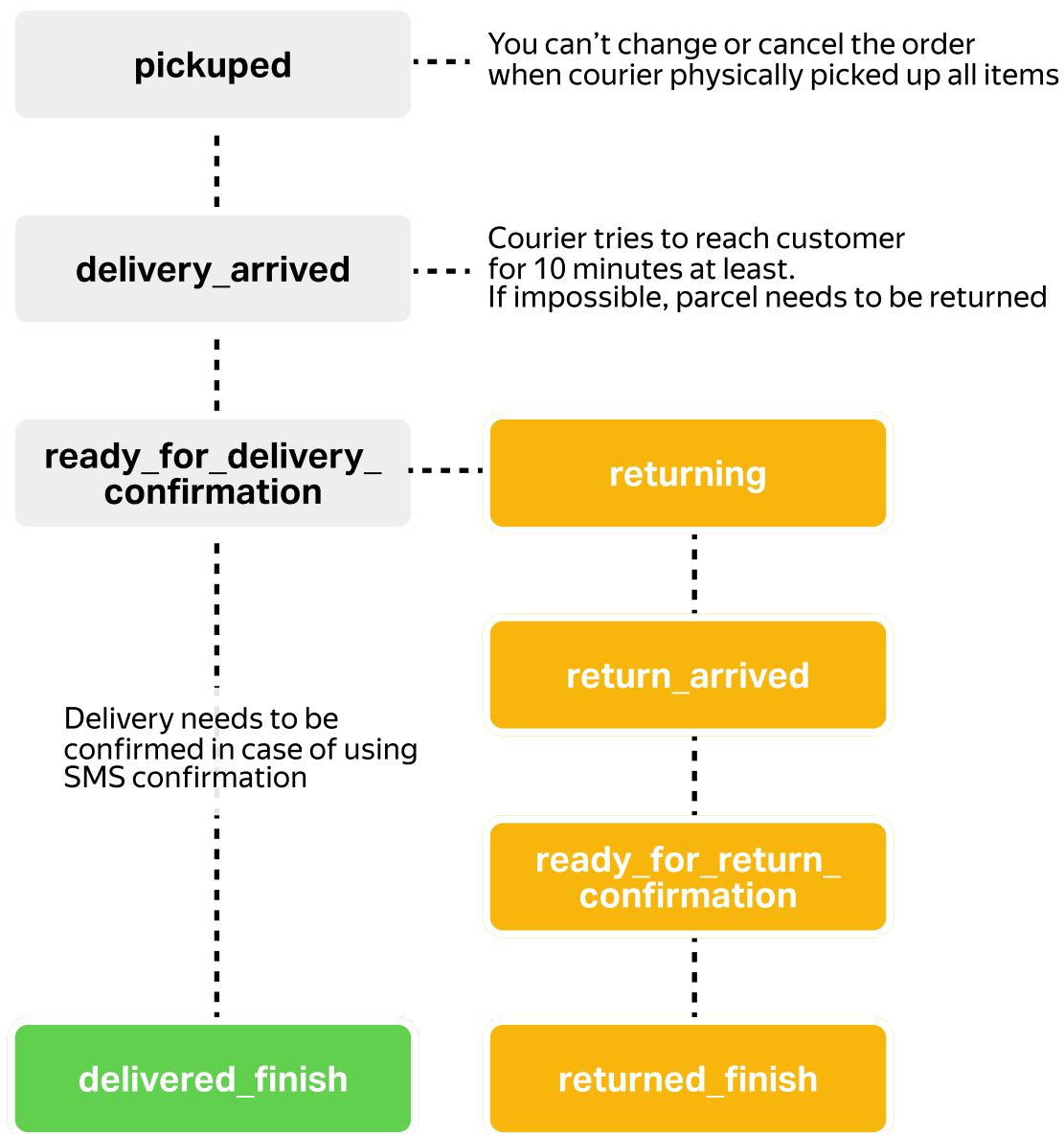
paid cancellation



free cancellation



# YANGO



# COMMON ERRORS

**401**

unauthorized

## Wrong token

Production token – for production env,  
test token – for testing env or try to refresh it

**500**

Internal server error

Try again later  
or contact our support

**409**

inappropriate\_status

## Action unavailable

Claim has been already confirmed or cancelled  
or you can't perform this action on a claim

**400**

Parse error

Check your JSON for errors

**400**

unknown\_zone

## Wrong coordinates

Check the order: [longitude, latitude]  
and try to find your place on Yandex Maps

**400**

invalid\_destination\_point

There's a point but no  
parcels for it

**400**

invalid\_phone\_  
must\_start\_plus\_symbol

## Wrong phone format

Check phone format. Example:  
+13022461037

**400**

invalid\_phone\_  
size\_incorrect

## Wrong phone size

The size of your phone number  
must face your local requirements

**400**

required\_tariffs\_  
disabled\_for\_user

## Tariffs unavailable

The test account has expired or the specified  
tariff is not yet added to your account

**400**

too\_many\_loaders

The maximum number  
of loaders is 2

**400**

delay\_too\_long

The maximum number  
of days for "due" is 3

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**CLICK TO  
OPEN  
COLLECTION ↗**

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Do you need  
more information?



[FAQ](#)



[business@yango.com](mailto:business@yango.com)

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